

WebEx Info Sheet

WebEx Facts:

Pros:

- Free for McMaster Staff (1 ID each)
- 1 ID can run 4 sessions at a time
- Up to 1,000 viewers per session
- 24/7 support available from WebEx at 1-866-229-3239
- Compatible with PC, Mac, Linux, Solaris, and Unix, and has an iPad and iPhone app
- Both high-quality audio and video
- HD
- Drawing Tools
- High Security
- 24/7 customer support
- Instant messaging, video support, file transfers, screen and application sharing, and the ability to assign privileges to individual participants
- Invite participants to a meeting that has already started via email, voice conference, or instant messenger
- Meeting recording is available for PC and Mac users.
- Sharing video via screen sharing is reliable

Cons:

- App needed for Outlook integration

How to Get WebEx

To request a Webex account, please send request to uts@mcmaster.ca , or click here <https://cto.mcmaster.ca/it-updates/it-continuity-tools-services/> then scroll down to “Video and Audio Calls” and click “+”, then scroll to and click “Request WebEx Account”

WebEx Tutorials

Please follow the below link to the WebEx help center where you will find a large selection of video support to get you started.

<https://help.webex.com/en-us/8bzter/Cisco-Webex-Meetings-Video-Tutorials>

or contact UTS, uts@mcmaster.ca , for further support.